

Subject: Organizational Change & Quality Management

Class: MBA III SEM

Note: Attempt all the question

1. What do you mean by organizational effectiveness? Discuss various approaches to OE.
2. Define organizational performance. Discuss domain of excellence that affects organizational excellence.
3. "Change is the only constant thing" Elaborate. Explain force field analysis with suitable example.
4. Define OD. Discuss values and assumptions in OD.
5. Compare between ISO 9000 and ISO 14000 certification. Discuss.
6. Write short note on any of two:
 - a. Team Intervention
 - b. Comprehensive OD Intervention
 - c. Third Party Peace Making Interventions